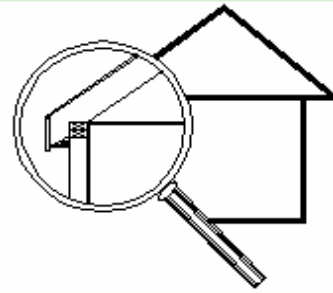


# KCMAPT

Kansas City Metro Association of Permit Technicians



## 2011 SPRING TRAINING SESSION

### Codes Inspections /Abandoned & Foreclosed Properties

This session will be led by professionals who have experience in dealing with abandoned and foreclosed properties, as well as those problem properties that exist in every city. As many jurisdictions are dealing with ongoing issues of what codes require, who is responsible and how to get through the banking system, we will begin getting to the root of this problem. A panel of professionals will join us for a portion of the training for a round table and Q&A session. Come prepared with questions, concerns, problems and any tips or hints you have found helpful.

### Customer Service for the Codes Professional

This seminar will help those at the counter as well as behind the scenes in dealing with the public and those sometimes less than happy citizens. Attendees will walk away with new tips and tools that will help them manage the contractor and citizen who may not agree with codes or requirements.

*The Kansas City Metro Association of Permit Technicians invites you to attend the spring 2011 training opportunity.*

*Thursday, March 10  
8:30am – 5pm*

*Johnson County  
Administration Building*

Contact Amy Barenklau at  
(913) 259-3611 or  
[amyb@cityofpaola.com](mailto:amyb@cityofpaola.com) with any  
questions.

The registration form can be  
downloaded at [www.KCMAPT.org](http://www.KCMAPT.org) and  
faxed to (913) 259-3615.

Registration Fee:  
FREE for members/\$50 non members

